

ENCOUNTER DATA PROCESSING SYSTEM

A Comprehensive Medicare Advantage Encounter Data Processing System



Wipro's Encounter Data Processing System (EDPS) assists Medicare Advantage Organizations (MAOs) in submitting accurate encounter data to the Centers for Medicare and Medicaid (CMS). EDPS is a CMS and HIPAA-compliant processing solution that manages front-end testing, end-to-end testing and certification logistics. EDPS receives the files, transforms the data, and transmits complete and compliant 5010 encounters to CMS.

Wipro offers this solution to MAOs that are looking for assistance in any of the following areas:

1. Converting MAO claims data to HIPAA Outbound X12 837 (5010 format)
2. Encounter correction and resubmission to CMS
3. Reconciliation between RAPS and Encounters

Wipro's Encounter Correction and Resubmission module allows plans to perform correction of encounter data and to resubmit outside their claim processing system.

Leveraging Wipro's RAPS-Expert, RA-Expert, and Recon+ modules, Wipro also provides a service which reconciles RAPS HCCs and encounter submissions. Claims data is transformed and formatted into RAPS.

Wipro takes a standardized, cost-effective pricing approach that includes:

- ▶ Use of Software and System
- ▶ Custom Extracts to workflow
- ▶ IBM Product Licensing
- ▶ CMS-mandated System Changes
- ▶ Data storage, backup, disaster recovery and security on mainframe and servers
- ▶ Production support and system maintenance
- ▶ Standard system user documentation and training
- ▶ Proven data-mapping expertise

How will EDPS benefit your plan?

- 5010 Encounters are created, edited and transformed by Wipro
- Encounters are transmitted to CMS accurately formatted and on time
- Reduces errors and rework
- Controls and reduces staffing costs

Software as a Service (SaaS) Delivery

- No hardware, software, or installation required on the customer side
- Fast implementation timeframes
- Utilizes customer proprietary claim formats
- Data storage for both inbound and outbound files and reports
- Standard reports and extracts furnished to client
- Query, decode and correct errors via online system

Reliable Technology

- Average response Time < 3 seconds
 - Security (SSL, HTTPS, Application security on Web Server/Mainframe)
 - Secure FTP, site-to-site VPN
- Worldwide accessibility
- Leverages the value of legacy systems
- Error Management Module
- X12 4010/5010 and IBM WTX ETL experience for encounter data
 - Maps inbound claim and adjudication data
 - Maps customer claim formats to 5010 loops/segments
 - Tracks and reports submission statistics and drill down capable via dashboard

CMS Compliance

- Compliance checker adds CMS and HIPAA edits/logic to ensure accepted transactions
- Creates custom extracts of CMS responses, identifying named errors in plain language for correction
- Uses existing claim formats and transforms through an ETL process to produce CMS-compliant outbound 5010 encounters
- Complies with EDPS mandated deadlines and regulations
- Complies with industry and regulatory standards for exchange of complex data
- Leverages industry standard ETL Products to produce 5010 x12 claim encounters

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